

## 2019 Bookeasy QICA Conference Program

### Day of Arrival - Tuesday 15 October 2019

	Delegates arrive throughout the day & Free time
6.00 pm	<b>Meet and Greet Welcome Function at Bowen Visitor Information Centre</b> Canapes will be provided, first drink on arrival provided, additional drinks at own expense. Tour of the VIC's Virtual Reality Experience Transport provided to and from accommodation venues.
8.00 pm	Close

### Day 2 - Wednesday 16 October 2019

7.00 am	Optional activity - Yoga overlooking the beach - Santa Barbara Parade
8.30 am	Registration desk opens North Queensland Cruising Yacht Club - absolute beach-front conference space
9.00 am	Welcome and Conference Commencement Housekeeping, Appointment of Local Charity
9.15 am	Welcome to Country
9.30 am	Official Welcome by Whitsunday Regional Council Representative
9.45 am	<b>Tourism and Events Queensland Update</b> Therese Philips
10.00 am	Regional Introductions and whats new
10.30 am	Morning tea
11.00 am	<b>Social responsibilities of the VIC in our community</b> Andrew Ellis - Fraser Coast VIC
11.30 am	<b>VIC Accreditation Update</b> Visit QLD - Mel Sands
12.00 pm	Lunch
1.00 pm	<b>Familiarisation Tour - Bowen</b> Discover Bowen on a bus tour to Flagstaff Hill and Bowen's famous North Head Lighthouse, where you will learn about the history of the region and local industries (fishing and agriculture) as well as our Marine life. Bowen is considered the salad bowl of Australia for the quality and diversity of crops grown here. We will then follow Cape Edgecumbe to the northern side of town and the award winning Horseshoe Bay. Delegates will have the option of snorkelling the reef right off the beach or taking the bush walk to spectacular Horseshoe Bay lookout. - Make sure you bring your swimmers
3.30 pm	Bus will drop delegates back to accommodation to freshen up (if desired)
5.00 pm	Bus will pick up delegates from accommodation for sunset drinks
5.30 pm	Sunset drinks as the sun dips into the ocean over Queens Bay
6.30 pm	Dinner at the Cove Restaurant Dress code: Smart Casual, wear your favourite Whitsunday Blue outfit

### Day 3 - 17 October 2019

7.30 am	Optional activity - Walk down the historic Bowen Jetty - chance of seeing turtles and dugongs
8.30 am	Housekeeping and messages
8.45 am	QICA AGM and Feedback session
9.15 am	<b>The Importance of Collaboration</b> Natassia Wheeler - Tourism Whitsundays
10.00 am	Morning tea
10.30 am	<b>Effective Management of Volunteers: through recruitment, maintain and value and strategies to exit volunteers</b> Michelle Stafford - Volunteering Queensland
12.00 pm	Lunch
1.00 pm	<b>The Importance of Culture &amp; Information to Inspiration</b> Karan Phillips and Kaitlyn Frawley - Bookeasy
2.00 pm	<b>Helping people to have Happy memories (20min)</b> Evan McDonald - Murray Views
2.30 pm	Afternoon tea
3.00 pm	<b>Team Cohesion Session</b> Judy Porter - Leadership Specialist - Shiift
5.00 pm	Close of Day
6.00 pm	Bus pick up commences
6.30 pm	<b>QICA 2019 VIC of the Year Awards at Grandview Hotel Bowen</b> Including 2020 Host Presentation

[For information on the region and to book your accommodation please go to www.discoverbowen.com.au](http://www.discoverbowen.com.au)

Thank you to our valued Sponsors for making this conference possible

